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Upgrading Polycom Firmware

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Upgrading Polycom Firmware

If you wish to leverage our Polycom provisioning system with legacy IP phones (firmware 3.3.xx or older) you will first need to upgrade the phone's firmware as the older Polycoms don't support web-based auto-provisioning. Secondly, depending on the model, you may have to complete a two-step firmware upgrade to achieve the minimum 4.1.1 software supporting our web-based auto-provisioning.

1. Log into the phone's web browser
2. Standard Password: 456
3. Utilities | Software Upgrade
4. Check for Updates
5. Select the latest update from the selection list
6. Install

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