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Simultaneous Ring

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You can use the **Simultaneous Ring** to link your main number to your mobile or office assistant.

While SimRing provides a simple mechanism for linking to alternate numbers we recommend limiting its use for an individual number owner needing to link their main phone to one or two alternates, such as a mobile. For more sophisticated call flows also review the Forwarding and Trunking, Call Queuing, or Auto Attendant features.

When using a mobile number in a simultaneous ring, if the call is answered by the mobile, an outbound call will be charged at the rates of your current plan.

1. Log into your account.
2. Select **Switchboard**.
3. Select the phone number you require a Simultaneous Ring.
4. Select **Inbound**.
5. Open the dropdown box **Simultaneous Ring**.
6. Set your **target numbers** (up to 5).
7. Select **Active** > choose **availability hours**.
8. Choose **Ring delay** time (in seconds).
9. Click on **Save** to update settings.

Simultaneous Ring



Number

eg. 15550000000

Active



Hunt mode



Active

All times

Ring delay

0sec

+ Add

CANCEL

SAVE

- **Number:** The line will ring simultaneously with the entered number.
- **Active:** Simultaneous ring will be active for that entered number.
- **Hunt Mode:** Toggle this button if you want the number to ignore any settings currently on the line (the line you are forwarding to). Eg Voicemail, forwarding settings.
- **Ring Delay:** Enter a value to represent seconds before initiating a simultaneous ring, 0 by default indicates it will ring straight away.