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## Shared Line

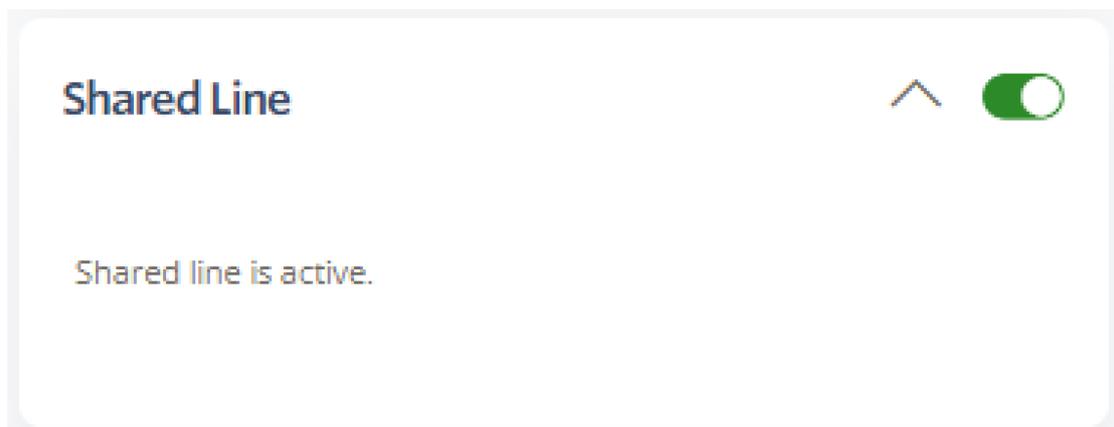
Mike Johnstone - 2024-04-22 - [Number Settings](#)

## Shared Line

An example of the business problem shared line resolves is where a staff member needs to manage their own calls between a number of different phones, say an office phone, a softphone client, and perhaps a home desk phone. Shared Line links up to five additional devices to the Shared line primary number.

### Enable Shared Line

1. Log into Your Account.
2. Select **Switchboard**.
3. Select your **Number**.
4. Select **Inbound**.
5. Select **Shared Line**.
6. Click **Enable** Shared Line Appearance.
7. Click **Save Settings** to update.



### How they work

When you enable the Shared Line feature we hyphenate the 2nd, 3rd & 4th in the following format: xx xxxx xxxx-1. For example, if your primary Shared Line is xx xxxx xxxx-2 the second "shared line" DID would be xx

xxxx xxxx-3, then xx xxxx xxxx-4 up to a maximum of 5.

On your second device, you would register xx xxxx xxxx-1 -1 as your DID reusing the same password registered against xx xxxx xxxx.

After you register the numbers to the different devices, they will all ring when you get a call to your primary number. The devices will stop ringing as soon as the call is picked up in any one of them.