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Account Balance Notifications

Mike Johnstone - 2024-04-22 - [Account Management](#)

Account Balance Notifications

Our Account notification feature helps you keep on top of your account balances with a variety of low account credit notifications. Customize your individual thresholds such as minutes remaining, and dollars remaining.

Notification Settings

1. Log into your account.
2. Select **Billing**.
3. Select **Manage Billing**.
4. Toggle to **enable the option** "Send me an email when my balance falls below a set amount."
5. Define the **Low balance** amount.
6. Click on **Save** to update settings.

Payment Settings

[ADD CREDIT](#)

Auto top up my account when my balance drops below the balance threshold.

Send me an email when my balance falls below a set amount.

Low balance

Debit my credit card each month for my monthly plan and services.

Account post-paid

[CANCEL](#) [SAVE](#)

Note: *The Balance Threshold can not be lower than \$2.00.*